

OPTION 1

1. Click the [I forgot my password] option.
2. Type the email address. This information is case sensitive so make sure it's typed in as it was setup originally.
3. Leave role as "4-H Family" on the drop-down menu.
4. Click the [Send My Password] button.

5. A message and new password will be sent to the family email address on the account. You may need to check your spam or junk mail folder for an email from the system. See "Option 2" if you do not receive your password within 45 minutes after submitting this request.

If you receive a message that an "Email does not exist for the selected role" then you will need to contact your local county extension office. The county office can perform a "Family" search to find an old email address and change to a more current one.

OPTION 2

Contact your local county extension office to request the password be reset. The county office can also update a family email address if a change has occurred. <http://counties.agrilife.org/>